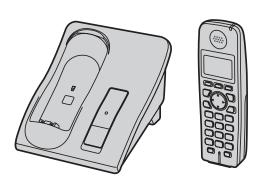
Panasonic

Operating Instructions

5.8 GHz Digital Cordless Phone Model No. **KX-TG6021NZ**

with 2 Handsets

Model No. KX-TG6022NZ



Model shown is KX-TG6021NZ.

This unit is compatible with Caller ID. To use this feature, you must subscribe to the appropriate service offered by your service provider/telephone company.

Charge the handset battery for 7 hours before initial use.

Please read these Operating Instructions before using the unit and save for future reference.

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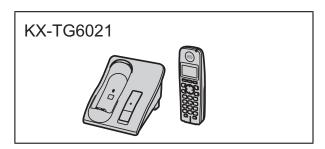
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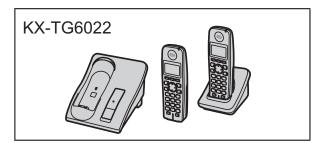
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Product information

Thank you for purchasing a Panasonic cordless telephone.

These operating instructions can be used for the following models:





Important:

- The suffix (NZ) in the following model numbers will be omitted in these instructions: KX-TG6021NZ/KX-TG6022NZ
- References in these operating instructions to the charger and multiple handsets are for KX-TG6022 only.

Special feature

■ Handset voice enhancer

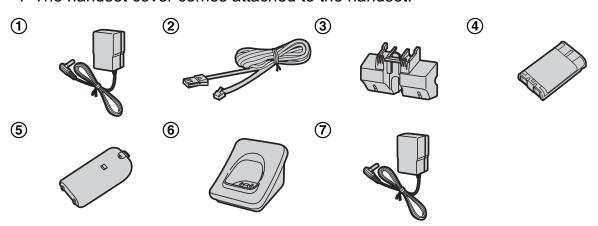
This feature clarifies the voice of the person you are talking to, reproducing a more natural-sounding voice that is easier to hear and understand (page 17).

Accessory information

Included accessories

No.	Accessory item	Quantity				
NO.	Accessory item	KX-TG6021	KX-TG6022			
1	AC adaptor for base unit	1	1			
2	Telephone line cord	1	1			
3	Wall mounting adaptor	1	1			
4	Battery	1	2			
(5)	Handset cover ^{*1}	1	2			
6	Charger	_	1			
7	AC adaptor for charger	_	1			

^{*1} The handset cover comes attached to the handset.



Additional/replacement accessories

Accessory item	Order number
Rechargeable nickel metal hydride (Ni-MH) battery	HHR-P107

Important safety instructions

When using the product, basic safety precautions should always be followed to reduce the risk of fire, electric shock, or personal injury.

- 1. Read all instructions carefully.
- 2. Follow all warnings and instructions marked on the product.
- Unplug the product from power outlets before cleaning. Do not use liquid or aerosol cleaners. Use a moist cloth for cleaning.
- 4. Do not use the product near water, for example near a bathtub, wash bowl, kitchen sink, etc.
- Place the product securely on a stable surface. Serious damage and/or injury may result if the product falls.
- Do not cover slots and openings on the product. They are provided for ventilation and protection against overheating. Never place the product near radiators, or in a place where proper ventilation is not provided.
- Use only the power source marked on the product. If you are not sure of the type of power supplied to your home, consult your dealer or local power company.
- 8. Do not place objects on the power cord. Install the product where no one can step or trip on the cord.
- 9. Do not overload power outlets and extension cords. This can result in the risk of fire or electric shock.
- 10. Never push any objects through slots in the product. This may result in the risk of fire or electric shock. Never spill any liquid on the product.

- 11. To reduce the risk of electric shock, do not disassemble the product. Take the product to an authorised service centre when service is required. Opening or removing covers may expose you to dangerous voltages or other risks. Incorrect reassembly can cause electric shock when the product is subsequently used.
- 12. Unplug the product from power outlets and take to an authorised service centre when the following conditions occur:
 - A. When the power cord is damaged or frayed.
 - B. If liquid has been spilled into the product.
 - C. If the product has been exposed to rain or water.
 - D. If the product does not work normally by following the operating instructions. Adjust only controls covered by the operating instructions. Improper adjustment may require extensive work by an authorised service centre.
 - E. If the product has been dropped or physically damaged.
 - F. If the product exhibits a distinct change in performance.
- 13. During thunderstorms, avoid using telephones including cordless phones. There is a risk of an electric shock from lightning.
- 14. Do not use the product to report a gas leak, when in the vicinity of the leak.

SAVE THESE INSTRUCTIONS

WARNING:

- To prevent the risk of fire or electrical shock, do not expose the product to rain or any type of moisture.
- Unplug the product from power outlets if it emits smoke, an abnormal smell, or makes an unusual noise.
 These conditions can cause fire or electric shock. Confirm that smoke has stopped emitting and contact an authorised service centre.
- Do not spill liquids (detergents, cleansers, etc.) onto the telephone line cord plug, or allow it to become wet at all. This may cause a fire. If the telephone line cord plug becomes wet, immediately pull it from the telephone wall socket, and do not use.
- Do not place or use this product near automatically controlled devices such as automatic doors and fire alarms.
 Radio waves emitted from this product may cause such devices to malfunction resulting in an accident.
- Completely insert the AC adaptor/ power plug into the power outlet.
 Failure to do so may cause electric shock and/or excessive heat resulting in a fire.
- Regularly remove any dust, etc. from the AC adaptor/power plug by pulling it from the power outlet, then wiping with a dry cloth. Accumulated dust may cause an insulation defect from moisture, etc. resulting in a fire.

CAUTION:

Installation

- Never install telephone wiring during a lightning storm.
- Never install telephone line sockets in wet locations unless the socket is specifically designed for wet locations.

- Never touch uninsulated telephone wires or terminals unless the telephone line has been disconnected at the network interface.
- Use caution when installing or modifying telephone lines.
- Do not touch the plug with wet hands.
- The AC adaptor is used as the main disconnect device. Ensure that the AC outlet is installed near the product and is easily accessible.

Battery

To reduce the risk of fire or injury to persons, read and follow these instructions.

- Use only the battery(ies) specified.
- Do not dispose of the battery(ies) in a fire. They may explode. Check with local waste management codes for special disposal instructions.
- Do not open or mutilate the battery(ies). Released electrolyte is corrosive and may cause burns or injury to the eyes or skin. The electrolyte may be toxic if swallowed.
- Exercise care when handling the battery(ies). Do not allow conductive materials such as rings, bracelets or keys to touch the battery(ies), otherwise a short circuit may cause the battery(ies) and/or the conductive material to overheat and cause burns.
- Charge the battery(ies) provided, or identified for use with the product only, in accordance with the instructions and limitations specified in this manual.

Medical

 Consult the manufacturer of any personal medical devices, such as pacemakers or hearing aids, to determine if they are adequately shielded from external RF (radio frequency) energy. (The product operates in the frequency range of 5.76 GHz to 5.84 GHz, and the power output is 200 mW (max.).) Do not use the product in health care facilities if any regulations posted in the area instruct you not to do so. Hospitals or health care facilities may be using equipment that could be sensitive to external RF energy.

General warnings

- This equipment will be inoperable when mains power fails.
- When a failure occurs which results in the internal parts becoming accessible, disconnect the power supply cord immediately and return the product to an authorised service centre.
- Disconnect the telecom connection before disconnecting the power connection prior to relocating the equipment, and reconnect the power first.
- No "111" or other calls can be made from this device during a mains power failure. This equipment shall not be set to make automatic calls to the Telecom "111" Emergency Service.
- To minimise the possibility of lightning damage, when you know that a thunderstorm is coming, we recommend that you:
 - Unplug the telephone line cord from the phone socket.
 - Unplug the power supply cord from the AC power outlet.
- The earpiece on the handset is magnetised and may retain small metallic objects.
- This equipment has been tested and found to comply with AS/NZS CISPR22: 2004 limits for

- electromagnetic interference. Any modifications to any part of the system or to any peripherals may void the EMC compliance of the system or the peripherals.
- Not all telephones will respond to incoming ringing when connected to the extension socket.
- This equipment may not provide for the effective hand-over of a call to another device connected to the same line.
- The grant of a Telepermit for any item of terminal equipment indicates only that Telecom has accepted that the item complies with minimum conditions for connection to its network. It indicates no endorsement of the product by Telecom, nor does it provide any sort of warranty. Above all, it provides no assurance that any item will work correctly in all respects with another item of Telepermitted equipment of a different make or model, nor does it imply that any product is compatible with all of Telecom's network services.

Important notice

 Under power failure conditions, this telephone may not operate. Please ensure that a separate telephone, not dependent on local power, is available for emergency use.

For best performance

Base unit location/avoiding noise

The base unit and other compatible Panasonic units use radio waves to communicate with each other.

 For maximum coverage and noisefree communications, place your base unit:

Introduction

- at a convenient, high, and central location with no obstructions between the handset and base unit in an indoor environment.
- away from electronic appliances such as TVs, radios, personal computers, wireless devices or other phones.
- avoid facing radio frequency transmitters, such as external antennas of mobile phone cell stations (avoid putting the base unit on a bay window or near a window).
- Coverage and voice quality depends on the local environmental conditions.
- If the reception for a base unit location is not satisfactory, move the base unit to another location for better reception.

Environment

- Keep the product away from electrical noise generating devices, such as fluorescent lamps and motors.
- The product should be kept free from excessive smoke, dust, high temperature, and vibration.
- The product should not be exposed to direct sunlight.
- Do not place heavy objects on top of the product.
- When you leave the product unused for a long period of time, unplug the product from the power outlet.
- The product should be kept away from heat sources such as heaters, kitchen stoves, etc. It should not be placed in rooms where the temperature is less than 5 °C or greater than 40 °C. Damp basements should also be avoided.
- The maximum calling distance may be shortened when the product is used in the following places: Near obstacles such as hills, tunnels,

- underground, near metal objects such as wire fences, etc.
- Operating the product near electrical appliances may cause interference.
 Move away from the electrical appliances.

Routine care

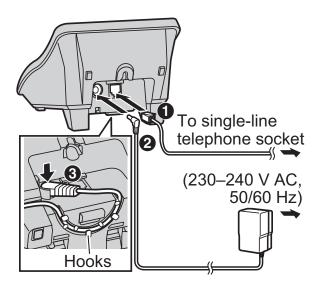
 Wipe the outer surface of the product with a soft moist cloth. Do not use benzine, thinner, or any abrasive powder.

Setting up the base unit

Connecting the AC adaptor and telephone line cord

Connect the telephone line cord until it clicks into the base unit and telephone line socket (1). Connect the AC adaptor cord (2) by pressing the plug firmly (3).

 Use only the included Panasonic AC adaptor PQLV203AL.



Note:

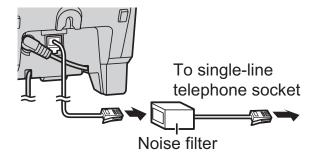
- The AC adaptor must remain connected at all times. (It is normal for the adaptor to feel warm during use.)
- The AC adaptor should be connected to a vertically oriented or floormounted AC outlet. Do not connect the AC adaptor to a ceiling-mounted AC outlet, as the weight of the adaptor may cause it to become disconnected.
- The unit will not work during a power failure. We recommend connecting a corded telephone to the same telephone line or to the same telephone socket using a BT double adaptor.

 The unit is not designed to be used with rotary (pulse dialling) services.

If you subscribe to an ADSL service

Please attach a noise filter (contact your ADSL provider) to the telephone line between the base unit and the telephone line socket in the event of the following:

- Noise is heard during conversations.
- Caller ID features do not function properly.



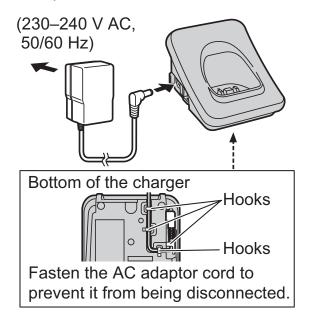
Setting up the handset

Connecting the AC adaptor

Available model:

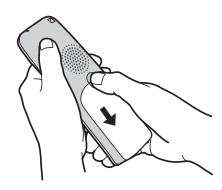
KX-TG6022

 Use only the included Panasonic AC adaptor PQLV208AL.

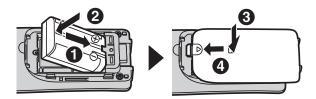


Battery installation/ replacement

- **1** Press the notch of the handset cover firmly, and slide it in the direction of the arrow.
 - If necessary, remove the old battery.



Insert the battery (1), and press it down until it snaps into position (2).
Then close the handset cover (3, 4).



Important:

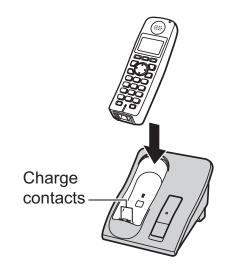
 Use only the rechargeable Panasonic battery noted on page 4.

Battery charge

Place the handset on the base unit or charger for **7 hours** before initial use.

 While charging, "Charging" is displayed and the charge indicator on the handset lights in amber. When the battery is fully charged, "Charge completed" is displayed and the indicator lights in green.

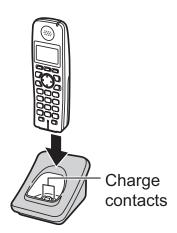
Base unit:



Charger:

Available model:

KX-TG6022



Note:

- If you want to use the handset immediately, charge the battery for at least 15 minutes.
- To ensure that the battery charges properly, clean the charge contacts of

- the handset, base unit, and charger with a soft, dry cloth once a month. Clean more often if the unit is subject to the exposure of grease, dust, or high humidity.
- When the battery is empty, "Charge for 7h" is displayed and the charge indicator does not light for about 5 minutes to concentrate on charging.

Battery level

Battery icon	Battery level
(TTE	Fully charged
	Medium
	Low Flashing: needs to be recharged.
	Empty

Note:

 When the battery needs to be charged, the handset beeps intermittently during use.

Panasonic battery performance

Operation	Operating time
While in use (talking)	Up to 5 hours
While not in use (standby)	Up to 11 days
While using the clarity booster feature (page 17)	Up to 3 hours

Note:

- Battery operating time may be shortened over time depending on usage conditions and surrounding temperature.
- Battery power is consumed whenever the handset is off the base unit or

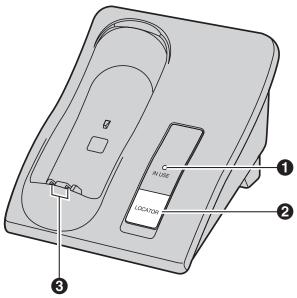
- charger, even when the handset is not in use.
- After the handset is fully charged, displaying "Charge completed", it may be left on the base unit or charger without any ill effect on the battery.
- The battery level may not be displayed correctly after you replace the battery. In this case, place the handset on the base unit or charger and let it charge for 7 hours.

Symbols used in these operating instructions

Symbol	Meaning
Button name/ soft key name	The words in the brackets indicate button names/soft key names on the handset and base unit. Example: Unit keys: [], [OFF] Soft keys: [View CID], [Phonebook]
\rightarrow	Proceed to the next operation.
"" Example: "Alarm"	The words in quotations indicate the menu on the display.
Example: [▼]/[▲]: "Off"	Press [▼] or [▲] to select "off".

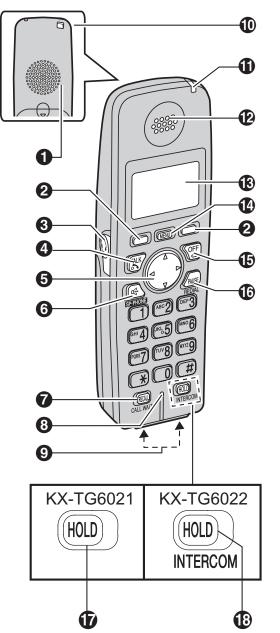
Controls

Base unit



- **1** IN USE indicator
- ② [LOCATOR]
- **3** Charge contacts

Handset



- Speaker
- Soft keys
- Headset socket
- **④** [**↑**] (TALK)
- Navigator key ([▲] [▼] [◄] [►])
- **⑥** 【嵘】 (SP-PHONE)
- **⑦** [RECALL] [CALL WAIT]
- Microphone
- **9** Charge contacts
- Lanyard/strap eyelet
- Charge indicator Ringer indicator Message indicator

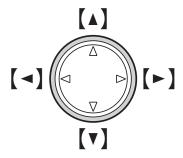
- Receiver
- Display
- (MENU)
- (I) [OFF]
- (PAUSE) [REDIAL]
- (HOLD)
- (HOLD) [INTERCOM]

Using the navigator key

The handset navigator key can be used to navigate through menus and to select items shown on the display by pressing $[\land], [\lor], [\lor].$

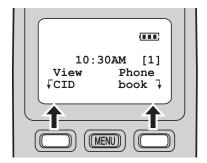
Adjusting audio volume

Press (▲) or (▼) repeatedly while talking.



Using the soft keys

The handset features 2 soft keys. By pressing a soft key, you can select the feature shown directly above it on the display.



Display

Handset display items

Displayed item	Meaning			
((V E))	Voice enhancer is on.			
	Battery level			
Example: [1]	The handset's extension number (example shown here: handset 1)*1			

^{*1} KX-TG6022

Setting the unit before use

Important:

 To program features by scrolling through the display menus, see page 23.

Date and time

Set the correct date and time.

- To display the date and time when the calls were received in the caller list.
- To use the available alarm function (page 27).
- 1 [MENU] \rightarrow [4][1]
- 2 Enter the current day, month, and year by selecting 2 digits for each. Example: 15 August, 2007 [1][5] [0][8] [0][7]
- 3 Enter the current hour and minute (12-hour clock format) by selecting 2 digits for each.

Example: 9:30 [0][9] [3][0]

- 4 [AM/PM]: Select "AM" or "PM".
- 5 [Save] \rightarrow [OFF]

Note:

- If you make a mistake when entering the date and time, press [◄], [►], [▲], or [▼] to move the cursor, then make the correction.
- The date and time may be incorrect after a power failure. In this case, set the date and time again.

Making calls

- **1** Dial the phone number.
 - To correct a digit, press [Clear].
- 2 Press () or (Call).
- **3** When you finish talking, press **[OFF]** or place the handset on the base unit or charger.

Note:

• "Line in use" is displayed when someone is talking on the handset or another phone.

Using the speakerphone

- 1 Dial the phone number, and press (♣).
 - Speak alternately with the other party.
- 2 When you finish talking, press [OFF].

Note:

- Use the speakerphone in a quiet environment.
- To switch to the receiver, press [].

Adjusting the receiver/speaker volume

Press (▲) or (▼) repeatedly while talking.

Making a call using the redial list

- The last 5 phone numbers dialled are stored in the redial list (each 48 digits max.).
- 1 [REDIAL]
- **2** [▼]/[▲]: Select the desired phone number.
- 3 [~]

Erasing a number in the redial list

- 1 [REDIAL]
- **2** [▼]/[▲]: Select the desired phone number.
- 3 [Erase] \rightarrow [Yes] \rightarrow [OFF]

PAUSE button (for PBX/long distance service users)

A pause is sometimes required when making calls using a PBX or long distance service. When storing a calling card access number and/or PIN in the phonebook, a pause is also needed (page 19).

For example, if you need to dial the line access number "9" when making outside calls with a PBX:

- **1 (9)** → **(PAUSE)** → Dial the phone number.
- 2 [~]

Note:

 A 3.5 second pause is inserted each time [PAUSE] is pressed. Press repeatedly to insert longer pauses.

Answering calls

When a call is being received, the ringer indicator flashes rapidly.

- **1** Press [**↑**] or [**ේ**].
 - You can also answer the call by pressing any dial key from [0] to [9], [★], or [♯]. (Any key talk feature)
- 2 When you finish talking, press [OFF].

Note:

 You can change the ringer indicator colour and the ringer tone (page 25).
 You can also adjust the handset ringer volume (page 25).

Auto talk

This feature allows you to answer a call by simply lifting the handset off the base unit or charger. You do not need to press []. To activate this feature, see page 25.

Temporary ringer off

While the handset is ringing for an outside call, you can turn the ringer off temporarily by pressing **[OFF]**.

Useful features during a call

HOLD button

This feature allows you to put an outside call on hold.

KX-TG6021

Press [HOLD] during an outside call.

KX-TG6022

Press **(HOLD)** 2 times during an outside call.

- To release the hold, press [].
- Another handset user can take the call by pressing [].

Note:

- If another phone is connected to the same line (page 9), you can also take the call by lifting its handset.
- If a call is kept on hold for more than 6 minutes, an alarm tone starts to sound and the ringer indicator flashes rapidly. After 4 additional minutes on hold, the call is disconnected.

Mute button

While mute is turned on, you can hear the other party, but the other party cannot hear you.

To mute your voice, press [Mute].

To return to the conversation, press
 [Mute] or [].

Note:

- When this feature is turned on,
 [Mute] flashes.
- [Mute] is a soft key visible on the handset display during a call.

RECALL button

Pressing **(RECALL)** allows you to use special features of your host PBX such as transferring an extension call, or accessing optional telephone services such as Call Waiting.

Note:

 To change the recall time, see page 26.

For Call Waiting service users

To use Call Waiting, you must subscribe to your service provider/telephone company's Call Waiting service.

This feature allows you to receive calls while you are already talking on the phone. If you receive a call while on the phone, you will hear a Call Waiting tone. Please contact your service provider/telephone company for details and availability of this service in your area. Press [CALL WAIT] to answer the 2nd call.

 To switch between calls, press [CALL WAIT].

Handset clarity booster

This feature can improve sound clarity when the handset is used in an area where there may be interference.

During an outside call, this feature is turned on automatically when necessary. You can also turn this feature on or off manually.

- **1** Press **(MENU)** during an outside call.
- 2 [▼]/[▲]: Select "Booster on" or "Booster off". → [Select]

Note:

 When this feature is turned on, "BOOST" flashes.

- When this feature is turned off manually during a call, it does not turn on automatically during the same call.
- While this feature is turned on the battery operating time is shortened (page 11).

Handset voice enhancer

This feature can simulate a band signal above the normal bandwidth limitations, achieving a sound which is close to the actual voice. You can turn this feature on or off depending on the circumstance.

Press **((VE))** during an outside call to turn on or off this feature.

Note:

- When this feature is turned on, ((VE)) is displayed.
- Depending on the condition and quality of your telephone line, this feature may emphasise existing line noise. If it becomes difficult to hear, turn this feature off.

Call share

Available model:

KX-TG6022

This feature allows the handset to join an existing outside call.

To join the conversation, press [] when the other handset is on an outside call.

Handset phonebook

You can add up to 50 items to the handset phonebook and search for phonebook items by name.

Adding items to the phonebook

- 1 [Phonebook]
- **2** [Add]
- 3 Enter the name (max. 16 characters). → [Next]
- **4** Enter the phone number (max. 32 digits). → **[Next]** → **[Save]**
 - To add other items, repeat from step 2.

5 (OFF)

Note:

- Your service provider/telephone company may charge you for a local call if the number dialled has the area code prefix included. If this is unacceptable, dial only the 7-digit local number. Do not dial the "0" prefix or the area code.
- Caller ID subscribers can use ringer ID and light-up ID features (page 20).

Character table for entering names

Key	Character								
[1]	&	,	()	,	_		/	1
[2]	а	b	С	Α	В	С	2		
[3]	d	е	f	D	Ε	F	3		
[4]	g	h	i	G	Н	I	4		
[5]	j	k	I	J	K	L	5		
[6]	m	n	0	М	Ν	0	6		
[7]	р	q	r	s	Р	Q	R	S	7
[8]	t	u	V	Т	U	V	8		·

Key	Character									
[9]	w x y z W X Y Z 9									
[0]	0 Space									
(*)	*									
[#]	#									

 To enter another character that is located on the same dial key, first press (►) to move the cursor to the next space.

Editing/correcting a mistake

Press 【◀】 or 【►】 to move the cursor to the character or number you want to erase, then press 【Clear】. Enter the appropriate character or number.

 Press and hold [Clear] to erase all characters or numbers.

Finding and calling a phonebook item

Searching for a name alphabetically by scrolling through all items

- 1 [Phonebook] \rightarrow [Search]
- **2** [▼]/[▲]: Select the desired item.
- 3 Press () to dial the phone number.

Searching for a name by initial

- 1 [Phonebook] \rightarrow [Search]
- 2 Press the dial key ([0] [9], [♯], or [★]) that corresponds to the first letter you are searching for (see the character table, page 18).

Example: "LISA"

Press **(5)** repeatedly to display the first phonebook entry starting with the initial "L" and go to step 3.

- If there is no item corresponding to the letter you selected, the next item is displayed.
- **3** Press (▼) to select the desired item.
- 4 Press () to dial the phone number.

Editing items in the phonebook

- 1 Find the desired item (page 18). → [Option]
- 2 [\mathbf{v}]/[\mathbf{A}]: "Edit" \rightarrow [Select]
- 3 Edit the name if necessary (see the character table, page 18). → [Next]
- 4 Edit the phone number if necessary.
 → [Next] → [Save] → [OFF]

Erasing items in the phonebook

- **1** Find the desired item (page 18).
- 2 [Erase] \rightarrow [Yes] \rightarrow [OFF]

Chain dial

This feature allows you to dial phone numbers in the handset phonebook while you are on a call. This feature can be used, for example, to dial a calling card access number or bank account PIN that you have stored in the handset phonebook, without having to dial manually.

- 1 During an outside call, press [MENU].
- 2 [V]/[A]: "Phonebook" \rightarrow [Select]
- 3 Find the desired item (page 18). → [Call]

Note:

 When storing a calling card access number and your PIN in the phonebook as one phonebook item, press **[PAUSE]** to add pauses after the number and PIN as necessary (page 15).

Copying handset phonebook items

Available model:

KX-TG6022

You can copy one or all of the phonebook items from one handset to another.

Important:

 Ringer ID and light-up ID for phonebook items are not copied.

Copying an item

- 1 [MENU] \rightarrow [\ddagger][1]
- 2 [▼]/[▲]: Select the desired item. → [Send]
- **3** Press **(OFF)** after the long beep.

Copying all items

- 1 [MENU] \rightarrow [\ddagger][2]
- **2** Press **(OFF)** after the long beep.

Using Caller ID service

Important:

 This unit is Caller ID compatible. To use Caller ID features, you must subscribe to your service provider/ telephone company's Caller ID service.

For all local and national incoming calls, your display will show the area code (e.g. 09 for Auckland) or the cellular prefix (e.g. 0274 for Telecom Cellular) followed by the caller's phone number. An Auckland caller's number will be displayed as 09XXXXXXX. The 7 X's represent the 7 digits of the caller's phone number. A caller from a 6-digit Telecom Cellular number will be displayed as 0274XXXXXX. For incoming international calls, your display may only show "0000". For business users on a Centrex line, your display will show Centrex extension numbers in the shorter extension number format used within your company.

 The Caller ID information is not presented on incoming fax calls if Telecom FaxAbility is used.

Using toll services from Telecom or another company

Your service provider/telephone company may charge you for a local call if the number dialled has the area code prefix included. If this is unacceptable, dial only the 7-digit local number. Do not dial the "0" prefix or the area code.

Caller ID features

When an outside call is being received, the calling party's phone number is displayed.

Caller information for the last 50 callers is logged in the caller list by the most recent call to the oldest.

- If the unit cannot receive caller information, the following is displayed:
 - "Out of area": The caller dialled from an area which does not provide Caller ID service.
 - "Private caller": The caller requested not to send caller information.
- If the unit is connected to a PBX system, caller information may not be received properly. Consult your PBX supplier.
- If the name display service is available in your area, the display shows caller names. For further information, please contact your service provider/telephone company.

Missed calls

If a call is not answered, the unit treats the call as a missed call. You can view the number of missed calls by pressing [View CID].

Custom name display

When the Caller ID number is received and it matches a phone number stored in the phonebook, the stored name from the phonebook is displayed and logged in the caller list.

Ringer ID/Light-up ID

This feature can help you identify who is calling by using different ringers and ringer indicator colours for different callers stored in the phonebook. You can assign a different ringer and indicator colour to each phonebook item. When a call is received from a caller stored in the phonebook, the assigned ringer rings and the assigned

ringer indicator colour flashes after Caller ID information is displayed. If you select "No Ringer ID" (default) or "No Light-up ID" (default), the handset uses the ringer tone or ringer indicator colour you selected on page 25 when a call is received from that caller.

- The ringer and indicator colour may be changed after the 2nd ring.
- 1 Find the desired item (page 18). → [Option]
- **2** To assign a ringer:

[▼]/[▲]: Select "Ringer ID". →
[Select]

To assign a ringer indicator colour:

[▼]/[▲]: Select "Light-up ID". →

[Select]

- **3** [▼]/[▲]: Select the desired setting.
- 4 [Save] \rightarrow [OFF]

Caller list

Viewing the caller list and calling back

- 1 [View CID]
- 2 Press (▼) to search from the most recent call, or (▲) to search from the oldest call.
- **3** To call back, press []. To exit, press [OFF].

Note:

- If you do not want to dial the area codes when making calls from the Caller ID list, you can store the area codes which you want the unit to delete automatically (page 21).
- KX-TG6022:

Each handset has its own caller list. The number of missed calls may differ between handsets. Even if you viewed the caller list or answered a call on one handset, the same information is still recognised as a missed call in the other handset.

- A ✓ is displayed in caller information which has already been viewed or answered.
- If an arrow (→) is displayed after the number, the whole phone number is not shown. Press [►] to see the remaining numbers. To return to the previous display, press [◄].

Storing your area code

We recommend storing your area code before using Caller ID (page 20). Calls from the same area will be recorded in the caller list without the area code. You do not have to remove it before calling back the caller or storing in the phonebook.

Caller ID Service

1 [MENU] \rightarrow [0][4]

2 Enter your area code (max. 8 digits).

To correct a digit, press (◄) or (►)
to move the cursor, then press
[Clear]. Enter the correct number.

3 [Save] \rightarrow [OFF]

Note:

 The use of this feature can prevent a National Call from being dialled.
 For example, the "03" for South Island callers will be omitted and will therefore prevent a National Call to other areas of the South Island.

To erase your area code

Press and hold [Clear] in step 2, press [Save], then press [OFF].

Editing a caller's phone number before calling back

You can edit a phone number in the caller list.

1 [View CID]

2 [▼]/[▲]: Select the desired item. →
[Select] → [Edit]

3 Add or erase digits to the beginning of the number as necessary.

 To add a digit, press the desired dial key.

To erase a digit, press [Clear] or 【♯】.

4 [~]

Note:

 The edited phone number is not saved in the caller list.

Storing caller information into the phonebook

1 [View CID]

2 [▼]/[▲]: Select the desired item. → [Select]

 To edit the number, press [Edit], then edit the number (see step 3 on page 22, "Editing a caller's phone number before calling back").

3 [Save]

 If there is name information for the caller, skip to step 5.

4 Enter the name (see the character table, page 18). → [Next] → [Save]

5 (OFF)

Erasing selected caller information

1 [View CID]

2 [▼]/[▲]: Select the desired item.

3 [Erase] \rightarrow [Yes] \rightarrow [OFF]

Erasing all caller information

1 [View CID]

2 [All erase] \rightarrow [Yes]

Programmable settings

You can customise the unit by programming the following features using the handset. To access the features, there are 2 methods:

- scrolling through the display menus (page 23)
- using the direct commands (page 25)
- Mainly the direct command method is used in these operating instructions.

Programming by scrolling through the display menus

- 1 [MENU]
- **2** Press $[\ \]$ or $[\ \]$ to select the desired menu. \longrightarrow $[\ \]$ Select $[\ \]$
 - If there is a sub-menu(s), press (▼) or (▲) to select the desired item.
 (Select)
- **3** Press [V] or [A] to select the desired setting. \longrightarrow [Save]
 - This step may vary depending on the feature being programmed.

4 (OFF)

Main menu	Sub-menu 1	Sub-menu 2	Page
V.M. access	_	_	29
Alarm	_	_	27
Ringer setting	Ringer volume	_	_
	Ringer tone	_	_
	Ring colour	_	_
Set date & time	Date and time*1	_	14
	Time adjustment*1	_	26
Voice enhancer	-	_	17
Copy phonebook	Copy 1 item	_	19
(KX-TG6022)	Copy all items	_	19

Programming

Main menu	Sub-menu 1	Sub-menu 2	Page
Initial setting	Voice Mail	Store VM access#*1	28
	Message alert	_	29
	LCD contrast	_	_
	Key tone	-	_
	Auto talk	-	16
	Set area code	-	21
	Set tel line	Set dial mode ^{*1}	35
		Set recall time*1	17
		Set line mode *1	_
	Registration	HS registration	37
		Deregistration	37

^{*1} If you program these settings using one of the handsets, you do not need to program the same item using another handset (KX-TG6022).

Programming using the direct commands

1 [MENU]

- 2 Enter the desired feature code.
- **3** Enter the desired setting code. \rightarrow [Save]
 - This step may vary depending on the feature being programmed.

4 (OFF)

Note:

- In the following table, < > indicates the default setting.
- If you make a mistake or enter the wrong code, press **(OFF)**, then start again from step 1.

Feature	Feature code	Setting code	System setting*1	Page
Alarm	[8]	[1]: Once [0]: <off></off>	_	27
Auto talk*2	[0][3]	[1]: On [0]: <off></off>	_	16
Copy phonebook (1 item)*3	[#][1]	_	_	19
Copy phonebook (all items)*3	[#][2]	_	_	19
Date and time	[4][1]	_	•	14
Deregistration	[0][0][2]	_	_	37
HS registration	[0][0][1]	_	_	37
Key tone*4	[0][2]	[1]: <on> [0]: Off</on>	_	_
LCD contrast (Display contrast)	[0][1]	[1]-[6]: Level 1-6 <3>	-	_
Message alert	[0][#]	[1]: On [0]: <off></off>	_	29
Ring colour (Ringer indicator colour)	[1][4]	<pre>[1]: <colour1>=Amber [2]: Colour2=Green [3]: Colour3=Red [4]: Multicolour</colour1></pre>	_	_
Ringer tone	[1][2]	[1]-[3]: Tone <1>-3 [4]-[7]: Melody 1-4	_	_
Ringer volume	[1][1]	[1]: Low [2]: Medium [3]: <high> [0]: Off</high>	_	_
Set area code	[0][4]	_	_	21
Set dial mode	[0][5][1]	_	•	35

Programming

Feature	Feature code	Setting code	System setting*1	Page
Set recall time*5	[0][5][2]	[1]: 700ms [2]: <600ms> [3]: 400ms [4]: 300ms [5]: 250ms [6]: 110ms [7]: 100ms [8]: 90ms	•	17
Set line mode *6	[0][5][3]	[1]: A [2]: 	•	_
Store VM access#	[0][7][1]	_	•	28
Time adjustment*7 (Caller ID subscribers only)	[4][2]	[1]: <caller id[auto]=""> [0]: Manual</caller>	•	_
V.M. access	[3]	-	_	29
Voice enhancer	[5]	[1]: On [0]: <off></off>	_	17

^{*1} If "System setting" column is checked, you do not need to program the same item using another handset (KX-TG6022).

- *5 The recall time depends on your telephone exchange or host PBX. Consult your PBX supplier if necessary.
 - The setting should stay at 600 ms unless pressing **(RECALL)** fails to pick up the Call Waiting call.
- *6 Generally, the line mode setting should not be adjusted. If "Line in use" is not displayed when another phone connected to the same line is in use, you need to change the line mode to "A".
- *7 This feature allows the unit to automatically adjust the date and time setting when caller information is received. To use this feature, set the date and time first.

^{*2} If you subscribe to Caller ID service and want to view the caller's information after lifting up the handset to answer a call, turn off this feature.

^{*3} KX-TG6022 only

^{*4} Turn this feature off if you prefer not to hear key tones while you are dialling or pressing any keys, including confirmation tones and error tones.

Alarm

An alarm will sound once for 3 minutes at the set time.

Set the date and time beforehand (page 14).

- 1 [MENU] \rightarrow [8]
- 2 [V]/[A]: "Once" \longrightarrow [Select]
 - To turn off the alarm, select "off". → [Select] → [OFF]
- **3** Set the desired date and time. \rightarrow [Save]
- **4** [v]/[A]: Select the desired ringer tone. \rightarrow [Save]
 - We recommend selecting a different ringer tone from outside call.
- 5 (OFF)

Note:

- To stop the alarm, press any dial key or place the handset on the base unit or charger.
- When the handset is in use, the alarm will not sound until the handset is in standby mode.

Using Voice Mail service

For Telecom Call Minder or TelstraClear Message Mailbox service subscribers

To receive Call Minder or Message Mailbox messages, please note the following:

"Call Minder" and "Message Mailbox" is an automatic answering service offered by your service provider/telephone company. After you subscribe to this service, your service provider/telephone company's Voice Mail system will answer calls for you when you are unavailable to answer the phone or when your line is busy. Messages are recorded by your service provider/telephone company, not your telephone. Your service provider/telephone company uses a "Stutter" dial tone (special dial tone) to indicate that you have new messages.

Important:

 Please contact your service provider/ telephone company for details and availability of this service in your area.

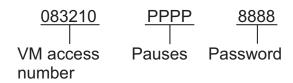
Storing the Voice Mail (VM) access number

In order to listen to your Voice Mail messages, you must dial your service provider/telephone company's Voice Mail access number. Once you have stored your Voice Mail access number, you can dial it automatically (page 29).

- 1 [MENU] \rightarrow [0][7][1]
- 2 Enter your access number (max. 32 digits). → [Save] → [OFF]

Note:

 When storing your Voice Mail access number and your mailbox password, press [PAUSE] to add pauses (page 15) between the access number and the password as necessary. Consult your service provider/telephone company for the required pause time. Example:



To erase the Voice Mail access number

Repeat step 1, then press and hold [Clear] until all digits are erased. Press [Save], then press [OFF].

Listening to Voice Mail messages

If compatible with message indication signals provided by your service provider/telephone company, the unit lets you know that you have new Voice Mail messages in the following ways:

- "New Voice Mail" is displayed on the handset.
- The message indicator on the handset flashes slowly if message alert feature is turned on (page 29).
- 1 Press (), then press (VM) within 15 seconds.

OR

$$[MENU] \rightarrow [V]/[A]: "V.M.$$
 access" $\rightarrow [Select]$

- The speakerphone turns on.
- **2** Follow the prerecorded instructions.
- **3** When finished, press **(OFF)**.

Note:

- If (VM) is not displayed, the Voice Mail access number has not been stored. Store the number (page 28).
- If the handset still indicates there are new messages even after you have listened to all new messages, turn it off by pressing and holding (OFF) until the handset beeps.

Message alert

You can select whether or not the message indicator on the handset flashes slowly when there are new recorded messages in the Voice Mail system.

The default setting is "Off".

- 1 [MENU] \rightarrow [0][\ddagger]
- **2** [▼]/[▲]: Select the desired setting.
- 3 [Save] \rightarrow [OFF]

Note:

 While message alert is on, battery operating time is shortened (page 11).

Intercom

Available model:

KX-TG6022

Intercom calls can be made between handsets.

Note:

- If you receive an outside call while talking on the intercom, you hear 2 tones. To answer the call, press (OFF), then press ().
- When paging a unit for an intercom call, the paged unit beeps for 1 minute.

Making an intercom call

- 1 [INTERCOM]
 - To stop paging, press [OFF].
- When you finish talking, press [OFF].

Answering an intercom call

- 1 Press [↑] or [♣] to answer the page.
- When you finish talking, press [OFF].

Note:

 When the ringer volume is set to off, the handset rings at a low level for intercom calls.

Handset locator

You can locate a misplaced handset by paging it.

1 Base unit: [LOCATOR]

The handset beeps for 1 minute.

2 To stop paging:

Base unit:

Press [LOCATOR].

Handset:

Press (OFF).

Transferring calls between handsets, conference calls

Available model:

KX-TG6022

Outside calls can be transferred between 2 handsets. 2 handsets can have a conference call with an outside party.

- 1 During an outside call, press [INTERCOM] to put the call on hold.
- 2 Press the right soft key.
- **3** Wait for the paged party to answer.
 - If the paged party does not answer, press [] to return to the outside call.
- 4 To complete the transfer: Press [OFF].
 - The outside call is being routed to the handset.

To establish a conference call: Press [Conf].

- To leave the conference, press (OFF). The other parties can continue the conversation.
- To put the outside call on hold, press [HOLD]. To resume the conference, press [Conf].

Answering transferred calls

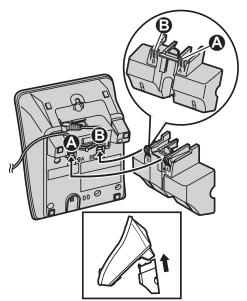
Press () to answer the page.

 After the paging party disconnects, you can talk to the outside caller.

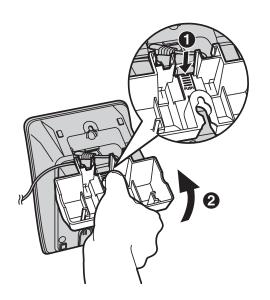
Wall mounting

Base unit

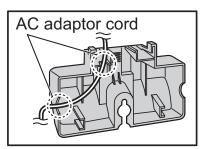
1 Insert the hooks on the wall mounting adaptor into the holes (A) and (B) on the base unit.

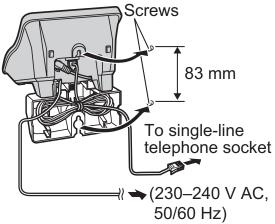


While pressing down the lever (1), press it in the direction of the arrow(2) until it is secure.

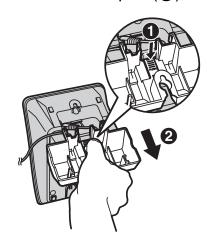


3 Tuck the telephone line cord inside the wall mounting adaptor and connect the cord. Drive the screws (not included) into the wall. Mount the unit, and then slide it down. Connect the AC adaptor to power outlet (page 9).

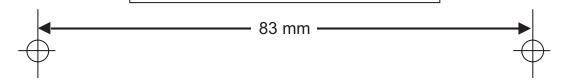




To remove the wall mounting adaptor While pushing down the release lever (1), remove the adaptor (2).



Wall mount template for the base unit

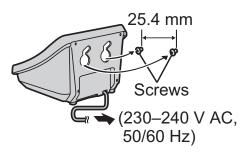


Charger

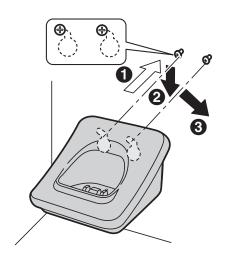
Available model:

KX-TG6022

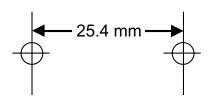
1 Drive the screws (not included) into the wall.



2 Mount the charger (1), then slide it down (2) and to the right (3) until it is secure.



Wall mount template for the charger



Headset (optional)

Connecting a headset to the handset allows hands-free phone conversations.



Note:

 Only telecommunications compliance labelled headsets should be plugged into the headset socket on the handset.

Switching a call between the headset and handset speakerphone

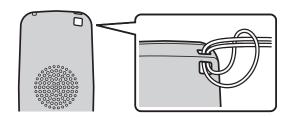
To switch to the handset speakerphone, press (♣).

To return to the headset, press [].



Lanyard/strap eyelet

If you have a lanyard/strap (not included), you can hang your handset from your neck or wrist. Thread it through the eyelet as shown and pull to tighten it.



Error messages

If the unit detects a problem, one of the following messages is shown on the display.

Display message	Cause/solution
Busy	 The called unit is in use.*1 The handset you tried to copy phonebook items to is in use. Try again later.*1 The handset you are calling is too far from the base unit.*1
Error!!	 The handset's registration has failed. Move the handset and base unit away from all electrical appliances and try again. Another handset user tried to send phonebook items to you but there was an error. Have the other handset user re-send the items to you (page 19).*1
Incomplete Phonebook full	 The destination handset's phonebook memory is full. Erase unnecessary items from the destination handset's phonebook (page 19).*1
Invalid	 Another handset's registration may have been cancelled. Re-register the handset (page 37).*1
No items stored	Your phonebook or redial list is empty.
No link to base. Move closer to base, try again.	 The handset has lost communication with the base unit. Move closer to the base unit, and try again. Confirm that the base unit's AC adaptor is plugged in. The handset's registration may have been cancelled. Re-register the handset (page 37).
Phonebook full	 There is no space to store new items in the phonebook. Erase unnecessary items (page 19).
Please lift up and try again.	 A handset button was pressed while the handset was on the base unit or charger. Lift the handset and press the button again.
System is busy. Please try again later.	 Other units are in use and the system is busy. Try again later. The handset's registration may have been cancelled. Re-register the handset (page 37).*1
Store VM access#	 You have not stored the Voice Mail access number. Store the number (page 28).

^{*1} KX-TG6022

Troubleshooting

General use

Problem	Cause/solution
The unit does not work.	 Make sure the battery is installed correctly and fully charged (page 10). Check the connections (page 9). Unplug the base unit's AC adaptor to reset the unit. Reconnect the adaptor and try again. The handset has not been registered to the base unit. Register the handset (page 37).
I cannot hear a dial tone.	 Confirm the telephone line cord is properly connected (page 9). Disconnect the unit from the telephone line and connect a known working telephone. If the working telephone operates properly, contact our service personnel to have the unit repaired. If the working telephone does not operate properly, contact your service provider/ telephone company.
The communication between the base unit and the handset is unstable.	The handset may not be properly registered. Try to re-register the handset (page 37).
The indicator on the top right of the handset flashes slowly.	 New Voice Mail messages have been recorded. Listen to the new Voice Mail messages (page 29).

Programmable settings

Problem	Cause/solution
I cannot program items.	 Programming is not possible while either the base unit or another handset is being used. Try again later.
I cannot set the alarm.	 In order to set the alarm, you must first set the date and time (page 14). The handset has lost communication with the base unit. Move closer to the base unit, and try again.
While programming, the handset starts to ring.	A call is being received. Answer the call and start again after hanging up.

Battery recharge

Problem	Cause/solution
I fully charged the battery, but continues to flash, or is displayed.	 Clean the charge contacts and charge again (page 10). The battery may need to be replaced with a new one (page 10).
The handset display is blank.	Confirm that the battery is properly installed.Fully charge the battery (page 10).
While charging, the charge indicator does not light and "Charge for 7h" is displayed.	 The battery is empty. The charge indicator does not light in order to concentrate on charging. After about 5 minutes, the charge indicator lights and "Charging" is displayed.

Making/answering calls, intercom

Problem	Cause/solution
Static is heard, sound cuts in and out. Interference from other electrical units.	 Move the handset and base unit away from other electrical appliances. Move closer to the base unit. Turn on the clarity booster feature (page 17). Your unit is connected to a telephone line with ADSL (JetStream) service. We recommend that you contact your ADSL service provider to have an ADSL Splitter installed. We do not recommend the use of generic ADSL filters. Contact your ADSL provider for details.
The handset does not ring.	 The ringer volume is turned off. Adjust it (page 25).
I cannot make a call.	 Another handset is in use. Try again later.*1 If the above remedy does not solve the problem, set the dialling mode. Press [MENU] [0] [5] [1] [Save] [OFF]. The unit is not designed to be used with rotary (pulse dialling) services.
I cannot have a conversation using the headset.	 Make sure that an optional headset is connected properly (page 32). If "SP-phone" is displayed on the handset, press [) to switch to the headset.
I cannot page the handset.	 The called handset is too far from the base unit. The called handset is in use. Try again later.

^{*1} KX-TG6022

Useful Information

Caller ID

Problem	Cause/solution
The handset does not display the caller's phone number.	 You have not subscribed to Caller ID service. Contact your service provider/telephone company to subscribe. If your unit is connected to any additional telephone equipment such as a Caller ID box or cordless telephone line socket, disconnect the unit from the equipment and plug the unit directly into the wall socket. Your unit is connected to a telephone line with ADSL (JetStream) service. We recommend that you contact your ADSL service provider to have an ADSL Splitter installed. We do not recommend the use of generic ADSL filters. Contact your ADSL provider for details. Other telephone equipment such as a monitored Burglar Alarm or the modem in the SKY Digital decoder may be interfering with this unit. Disconnect the other equipment and try again. The caller requested not to send caller information (page 20).

Registration

Problem	Cause/solution
The handset registration	Re-register the handset.
may have been cancelled or the communication between the base unit and the handset is unstable.	 1 Handset: [MENU] → [0][0][1] 2 Base unit: Press and hold [LOCATOR] until the IN USE indicator flashes. 3 Handset: Press [OK], then wait until a beep sounds. → [OFF] If the registration fails, try to deregister the handset first: KX-TG6021 Press [MENU] → [0][0][2] → [3][3][5] → [OK] → [1], then re-register it again. KX-TG6022 Use another handset to deregister the unstable handset. Press [MENU] → [0][0][2] → [3][3][5] → [OK] → [1] or [2] (The handset number which you want to cancel). Try to re-register it again. If the above remedy does not solve the problem, consult your nearest Panasonic service centre.

Specifications

General

Operating environment	5 °C – 40 °C
Frequency	5.76 GHz – 5.84 GHz

Base unit

Dimensions	Approx. height 97 mm × width 120 mm × depth 144 mm
Mass (Weight)	Approx. 220 g
Power consumption	Standby: Approx. 1.4 W Maximum: Approx. 4.4 W
Power output	200 mW (max.)
Power supply	AC adaptor (230–240 V AC, 50/60 Hz)

Handset

Dimensions	Approx. height 156 mm \times width 48 mm \times depth 33 mm
Mass (Weight)	Approx. 160 g
Power output	200 mW (max.)
Power supply	Ni-MH battery (3.6 V, 650 mAh)

Charger (KX-TG6022)

Dimensions	Approx. height 68 mm \times width 82 mm \times depth 87 mm
Mass (Weight)	Approx. 80 g
Power consumption	Standby: Approx. 0.8 W Maximum: Approx. 3.2 W
Power supply	AC adaptor (230–240 V AC, 50/60 Hz)

Note:

- Design and specifications are subject to change without notice.
- The illustrations in these instructions may vary slightly from the actual product.

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We recommend keeping a record of the f	ollowing information for future reference.
Serial No.	Date of purchase
(found on the bottom of the base unit)	
Name and address of dealer	
.	
Attach your purchase receipt here.	

Customer Support Centre Tel.No.: (09) 272 0178 or website www.panasonic.co.nz

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